



AIR TINDI LTD.

126 Bristol Avenue | Yellowknife, NT | X1A 3T2

Yellowknife Direct
Toll Free

1-867-669-8200
1-888-545-6794

March 20, 2019

The COVID-19 crisis is affecting us all. Aviation is particularly exposed and Air Tindi is not immune.

Our community is being impacted by protections put in place that have resulted in drastically reduced travel and ensuing flight cancellations. To ensure the health of our customers, in addition to our people and company, we have immediately reduced the number of aircraft we are flying, as well as our flight schedule. As we have for the past 30 years, we remain dedicated to protecting our employees, serving our customers and ensuring the future of our airline; Air Tindi is here for you.

We are focusing on ensuring a full medevac fleet which services the entire Northwest Territories; flights to our partner communities; and, flights to the harsh and remote locations that only Air Tindi services. This focus has led us to proactively make reductions in staff and fleet to ensure the survival of the company. We expect these changes to last until June 1st, earliest.

While we love aircraft, they are just machines. Our employee group is our greatest strength, and they are our family. Unfortunately, under the circumstances we have laid off or re-purposed approximately 35% of our staff, reduced our fleet by 40% and our flight schedule by over 50%.

As we navigate through this unprecedented challenge, we will keep the health and wellbeing of our employees and customers at the forefront of our service delivery. We are continuing our commitment to keeping aircraft and facilities clean. COVID-19 can be removed from surfaces through routine cleaning and sanitization. With the use of various disinfecting solutions, including hospital-grade disinfectants we are regularly cleaning all commonly touched surfaces.

These changes are very difficult, but we feel that by being proactive, we will be back doing what we do best as soon as our communities and economy recover.

Stay safe and look after each other.

Sincerely,
Chris

A handwritten signature in blue ink, appearing to read 'CR' or similar initials.

Chris Reynolds
President, Air Tindi Ltd.